Questions for Executive on Call to ask when request for Nurse Staffing is escalated to them

- · Details of shift being requested:
 - o Date
 - o Time
 - o Registered Nurse
 - o Experience required
- · Reason for shortfall
 - o Sick leave/other leave
 - o Bank Nurse not available
 - o Other
- What actions have already been taken?
 - o Redeployed staff from other Wards/Departments
 - o Any staff able to swap shifts
 - o Part time staff been offered extra hours
 - Reviewed skill mix (i.e. could a non-registered nurse be used instead?)
 - Can workload be organised differently (i.e. bath patients later in day)
 - Have PACS/Mental Health been asked if they can help
- · Additional questions which may support decision:
 - o Number of empty beds on Ward?
 - o Dependency of patients
 - o Number of patients:-
 - Less than 6 hours post operation
 - Wandering
 - Require assistance with feeding
 - Level 1
 - With infection control issues
 - Require 1:1 nursing
- What are the risks if shift is not filled?
- What level of risk Low/Medium/High?

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