



Part 3 of 4 of the Service Continuity Plan

Staff substitution plan – role to role

Service Recovery cards:

No plan in NHS portfolio of plans

Cross reference to Scottish Borders Council business continuity plans

Colour coded flags in each card indicate the level of priority afforded to a department's main activities and realistic recovery time objectives.

The Recovery time objective is the target recovery time agreed by managers based upon their understanding of the agreed recovery strategy for the resumption of department performance and service delivery as supported by staffing resources, IMT, Estates and Facilities.

Green Pack **Service Recovery**