

Borders NHS Board



OLDER PEOPLE IN ACUTE HOSPITALS UPDATE

Aim

To update the Board of preparations underway for the announced Older People in Acute Hospitals (OPAH) inspection visit on 7 May 2015.

To assure the Board that the planned activity will ensure that the quality of the patient care is evident and consistent throughout Borders General Hospital (BGH) in relation to the requirements of Healthcare Improvement Scotland's (HIS) Older People in Acute Care (OPAC) Standards.

Background

Our last OPAH inspection was in 2012 following a review of the inspection process NHS Borders tested the new HIS methodology early in 2014.

In September 2014 a 'Self Assessment Return' was prepared identifying progress made against the standards as well as areas for improvement.

Following the submission a refreshed action plan has been developed with monthly progress plans being submitted to the Joint Executive Team (Primary, Acute and Community Services), Director of Nursing & Midwifery/Interim Director of Acute Services and the Clinical Executive Strategy Group to inform of progress being made.

Summary

In November 2014 Senior Charge Nurses were asked to complete a self assessment document for their own wards / departments in order that they understood how they were doing and were able to identify local priorities and actions.

The Associate Director of Nursing for Primary, Acute and Community Services has developed a hub and spoke model to refocus activity. An OPAH Oversight Group has been established to receive feedback from working subgroups which reflect the individual standards including: Frailty and Dementia, Food, Fluid and Nutrition, Pressure Area Care (Tissue Viability), Falls, Documentation (encompassing Person-Centred Care Planning) and linking with wider agenda work streams i.e. HAI, Deteriorating Patients and Medicines Management.

- The outcome of the ward self assessments will be reviewed and reported to the OPAH Steering Group 11 February
- A detailed timeline will be developed to support implementation of the action plan and subsequent progress reports
- A further refresh of the Self Assessment / Action Plan will be submitted to HIS by end February 2015

- Inspection 'master classes' have been commissioned 31 March 2015 to support staff to understand both the function and purpose of the HIS Inspectorate as well as the relationship between scrutiny and improvement.

Recommendation

The Board is asked to **note** the update on progress to date.

Policy/Strategy Implications	To provide assurance of ongoing focus to achieve the OPAH Standards outlined by Health Improvement Scotland and assure the Board of the quality of patient care.
Consultation	Consultation will be achieved through involvement in sub groups as well as through cascade within Clinical Directorate structures.
Consultation with Professional Committees	Senior Nurse and AHP groups, Borders Area Nursing and Midwifery Advisory Committee, Medical Staff committees and Partnership will be involved in work as it is progressed.
Risk Assessment	The OPAH Oversight Group will develop a risk register, which will be informed by sub groups. Standing agenda items on all groups will include Incidents, Significant Adverse Event Reviews (SAER), Comments and Complaints in relation to specific subjects e.g. Food, Fluid and Nutrition, to ensure actions are followed through and learning is shared.
Compliance with Board Policy requirements on Equality and Diversity	N/A
Resource/Staffing Implications	There is an existing resource for some of the work within the Clinical Governance and Improvement teams. Other resource is from within existing contractual roles and responsibilities.

Approved by

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