

Borders NHS Board



OLDER PEOPLE IN ACUTE HOSPITALS UPDATE

Aim

To update the Board of preparations underway for the announced Older People in Acute Hospitals (OPAH) inspection visit on 7 May 2015.

To assure the Board that the planned activity is ensuring that attention is being given to the quality of the patient care, that this is being done with an improvement focus, and that this is evident and consistent throughout Borders General Hospital (BGH) in relation to the requirements of Healthcare Improvement Scotland's (HIS) Older People in Acute Care (OPAC) Standards.

Background

Our last OPAH inspection was in 2012 following a review of the inspection process NHS Borders tested the new HIS methodology early in 2014.

Following the submission of our 'Self Assessment Return' (September 2014) the refreshed action plan was progressed and updated for submission to HIS at the beginning of March which included:

1. NHS Borders Self Assessment Update February 2015
2. Appendix 1 OPAH Improvement Action Plan Update February 2015 V3
3. Appendix 2 Dementia 10 key actions response CS Update February 2015
4. Appendix 3 Proposal for Link Nurse Role
5. Appendix 4 Pressure Review report

Summary

The Borders Executive Team and the Joint Executive Team were appraised in March of the progress made to put into place the structures and processes highlighted in earlier Board reports, to ensure engagement and ownership of stakeholders.

Ward self assessments are being analysed to support individual wards to identify their own priorities for improvement and to enable consideration of targeted support as required from our local Improvement Facilitators and Practice Development team.

In preparation for the May Inspection our Communications team are supporting development of a newsletter and staff survey to raise awareness and stimulate discussion and debate both about our focus on Older People in Acute Care but also to encourage staff to interact and enter into dialogue about what they value and taking pride in what they do.

- A detailed timeline has been developed to support implementation of the action plan and subsequent progress reports will be presented to the Clinical Exec Operations Group at the end of March.
- 'Master Classes' commissioned for 31 March 2015 are attracting a positive staff response, with the aim to support staff to understand both the function and purpose of the HIS Inspectorate as well as the relationship between scrutiny and improvement. Following these two events 'Frequently Asked Questions' will be collated and shared with wards and department.
- A pre-inspection Webex is planned with the Chief Inspector on 3 April 2015 to plan for the visit and discuss the information submitted.

Recommendation

The Board is asked to **note** the update on progress to date.

Policy/Strategy Implications	To provide assurance of ongoing focus to achieve the OPAH Standards outlined by Health Improvement Scotland and assure the Board of the quality of patient care.
Consultation	Consultation will be achieved through involvement in sub groups as well as through cascade within Clinical Directorate structures.
Consultation with Professional Committees	Senior Nurse and AHP groups, Borders Area Nursing and Midwifery Advisory Committee, Medical Staff committees and Partnership will be involved in work as it is progressed.
Risk Assessment	The OPAH Oversight Group will develop a risk register, which will be informed by sub groups. Standing agenda items on all groups will include Incidents, Significant Adverse Event Reviews (SAER), Comments and Complaints in relation to specific subjects e.g. Food, Fluid and Nutrition, to ensure actions are followed through and learning is shared.
Compliance with Board Policy requirements on Equality and Diversity	To follow
Resource/Staffing Implications	There is an existing resource for some of the work within the Clinical Governance and Improvement teams. Other resource is from within existing contractual roles and responsibilities.

Approved by

Name	Designation	Name	Designation
Nicky Berry	Head of Midwifery	Evelyn Rodger	Director of Nursing & Midwifery & Interim

			Director of Acute Services
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