



Borders General Hospital Participation Group

Update Newsletter

Issue 6
October
2016

This newsletter is to let you know what the Group is doing.



Membership

The Participation Group consists of 12 members of the public from across the Borders area supported by BGH staff and managers.

Frequency of meetings

The Group meets on the 2nd Thursday of every month in the BGH Committee Room.

Borders General Hospital

Welcome to our Newsletter which is a little late owing to holidays.

As it is usual the hospital prepares well in advance for the Winter Planning and we had an update on the preparations which will be in place for 2016/17.

The Group felt that a Patient Handbook would be useful for coming into hospital and this has been looked at and we hope to have this in place by the end of the year. We will keep you informed.

We had our CEO telling us about the culture/value based recruitment/complaints which are being used throughout the hospital.

Women and Children's services informed us as to the work they do for mums and families.

Allied Health Professionals (AHP) came and gave an outline of the work that they carry out in the hospital and community.

A very interesting part of the work by the Communication Team helped us to understand how they work with the media.

We had a member of the Borders Emergency Care Service (BECS), this replaced the old BORDOC Service gave an outline on how they respond to patients out of hours.

We are also looking at having a Code of Conduct good practice guidelines for members and participants/attendees. This is so we as public members can work along with Borders General Hospital (BGH) staff.

We welcomed a new member Andrea Marjoribanks and were sorry to lose one.

If you would like to be involved in the work we do, please contact Susan Hogg, Public Involvement Officer on 01896 826701 who will give you all the help and information you need.

We aim to put out our next Newsletter in December.