

NHS Borders Corporate Objectives

2016/19



Corporate Objectives 2016/19

Introduction

Safe Patient Care continues to be paramount within NHS Borders and our Corporate Objectives for 2016-19 reiterate and emphasise our commitment to this.

We, along with the wider public sector will continue to face the challenges of increasing demand and significant financial pressures. We want to ensure that we remain at the forefront of implementing innovation and new ways of working so that we can continue to drive up the quality of our local services and improve patient experience. At the same time we will seek to increase capacity and productivity whenever possible in order to secure improved outcomes, better value for money and effective and sustainable services for the people of the Borders.

Continued close working with communities and partner organisations is a key focus area for us. The establishment of the Health and Social Care Integration Joint Board for the strategic planning of health and social care services is also a significant step in improving the health of the population of the Borders.

To achieve better population health we require a committed, well prepared, dedicated and well trained workforce. We will use the talents and experience of staff in the best possible way, ensuring they are able to continue to give their best and meet challenges to improve health and reduce inequalities.

We will put people at the centre of everything we do and work to a common set of values which guide the work we do, the decisions we take and the way we treat each other. As we move through 2016/19 we will continue our efforts to embed these values explicitly across the organisation. It is evident that much has been achieved through the introduction of values based recruitment and other activities but work remains to be done if we are to truly live these values and exhibit these behaviours.

Jane Davidson
Chief Executive, NHS Borders

John Raine
Chairman, NHS Borders

NHS Borders Corporate Objectives

Our Values:

Care and Compassion

Quality & Teamwork

Openness, Honesty and Responsibility

Dignity & Respect

- Deliver the Scottish Government Patient Safety Programme
- Communicate - listen to patients and ask "what matters to you?"
- Strive to meet the performance standards set for us by the Government and our own Board.
- Run an efficient organisation by living within our means and concentrating resources on front line services.



Deliver safe, effective and high quality services

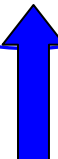
Promote excellence in organisational behaviour

Safe Patient Care is our number one priority

Improve the health of our population



- Be an excellent employer and become employer of choice
- Value and treat our staff well to improve patient care and overall performance
- Promote and engage leadership through:
 - Supporting a development culture
 - Showing genuine concern
 - Enabling
 - Inspiring others



- Work with communities and our partner organisations in the Scottish Borders and the Third Sector.
- Harness the assets of our communities to encourage and facilitate self-help
- Target the most deprived areas of Scottish Borders to reduce inequalities
- Promote well-being with a strong focus on the healthy development of children