

Freedom of Information request 10-17

Request

Would you mind providing me with the total number of cancelled operations in your local health board area and detail the reasons for these cancellations, including if the slot was classed as a no-show by the patient.

I am looking for 2001 through to the present day.

Response

The data provided below is broken down into Financial Years ending on 31/03/2016;

Cancellation Reason	2012/13	2013/14	2014/15	2015/16
Bed Availability	34	100	138	110
Staff Availability	52	32	76	65
Other	95	87	62	95
Total	181	219	276	270

We cannot provide a breakdown of cancelled operations from before 2012/13 as we do not hold this data. Therefore under Section 17 of the FOI(S)A 2002 we cannot provide this data.

Please note: the data for 2014/15 and previously is not directly comparable as at that time there were no standard processes in place for the recording of this information.

Staff availability includes Consultant/Anaesthetist/Nurse sickness or other reasons where they are not available at short notice.

Other includes cancelled for theatre running out of time / admin errors and cancelled by care provider for 'Other' reasons.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **10-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the

Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle,
Doubledykes Road, St Andrews, Fife.