

Freedom of Information request 20-17

Request

1. To provide, under FOI legislation, all details of instances of when the Health Board has received support from the Red Cross specifically a) the type and purpose of support, b) how long this support was in place for, c) the costings of the support if the Red Cross had not been involved, all broken down by year since May 2007.
2. To provide, under FOI legislation, details of any funding that has been given to the Red Cross in exchange for services, broken down by year since May 2007.
3. To provide, under FOI legislation, details of funding given to hospices for palliative care needs, broken down by individual hospice and by year since May 2007.
4. To provide, under FOI legislation, the number of ambulance journeys directed to MIUs (Minor Injury Units), broken down by year and by unit since May 2007.
5. To provide, under FOI legislation, the number of ambulances redirected to an MIU (Minor Injury Unit) from A&E, broken down by year and hospital and unit since May 2007.
6. To provide, under FOI legislation, details of waiting times at each MIU (Minor Injury Unit), by a) 0 – 4 hours, b) 4 – 8 hours, c) over 8 hours, broken down by month for the last 5 years.
7. To provide, under FOI legislation, the number of patients seen by MIUs (Minor Injury Unit), broken down by hospital and month for the last 5 years.
8. To provide, under FOI legislation, the number of patients referred by MIUs (Minor Injury Unit) to A&Es, broken down by hospital and month for the last 5 years.
9. To provide, under FOI legislation, the number of patients a) total, treated in an AAU (Acute Assessment Unit), b) referred from an emergency call to an AAU (Acute Assessment Unit) c) redirected from A&E to AAUs, broken down by hospital and month for the last 5 years.
10. To provide, under FOI legislation, the details of waiting times for AAUs (Acute Assessment Units) by a) 0 – 4 hours, b) 4 hours – 8 hours, c) over 8 hours, broken down by month and hospital for the last 5 years.
11. To provide, under FOI legislation, the number of incidences recorded when linen/bedding was not available in hospitals, broken down by hospital, and year since 2010.
12. To provide, under FOI legislation, what safeguards the health board has in place to ensure that ambulances attending emergencies are mechanically safe and stocked with the full requirement of paramedic drugs.
13. To provide, under FOI legislation, what protocols the health board has in place to ensure proper maintenance and checking of the fleet of vehicles occurs every 6 weeks as advised.
14. To provide, under FOI legislation, the number of paramedics employed by the SAS, broken down by year and health board since May 2007.

15. To provide, under FOI legislation, the number of ambulance journeys that were made without inspections that the ambulance was mechanically safe and stocked with the full requirement of paramedic drugs, material or equipment since 2010 broken down by year.
16. To provide, under FOI legislation, the number of incidences that were reported of an ambulance not being inspected for mechanical safety since 2010 broken down by year.
17. To provide, under FOI legislation, the number of incidences that were reported when an ambulance was not fully stocked with the full requirement of paramedic drugs, material or equipment. Broken down by, year and drug, material or equipment missing.

Response

- 1&2 The following tables details the expenditure incurred for services provided to NHS Borders by the Red Cross during the period 2007/08 to 2016/17:

Financial Year	Patient Transport	Patient Travel - Cancer Support **	Care at Home	General Venue Hire & Training	Developing Neighbourhood Links Project
2007/08	£2,500		£30,000		
2008/09	£4,290				
2009/10	£6,463				
2010/11	£7,052			£2,622	
2011/12	£2,913			£1,901	£60,070
2012/13	£4,823	£59,898			
2013/14	£12,195	£35,257			£29,000
2014/15	£2,653	£28,386			£29,000
2015/16	£1,185	£36,630			£41,282
2016/17 to Dec16	£790	£22,930			£14,000

Financial Year	Support to Patient Discharge Process	Charity support - Voluntary Organisations Service Level Agreement	Support to Extra Care Housing Project
2012/13	£42,468	£14,000	
2013/14	£7,500	£10,000	£19,540
2014/15	£29,875	£17,270	£7,600
2015/16	£29,808	£15,000	
2016/17 to Dec16	£14,904	£15,000	

** The costs of Patient Travel - Cancer Support are met through Charitable Funds held within Cancer Services.

Alternative costs cannot be provided as NHS Borders has not sourced alternative provision for the services provided by the Red Cross.

3. The table below details the expenditure incurred by NHS Borders in relation to in-patient care provided by Rachel and Robin House Hospices in Tayside.

2007/08	£12,510
2008/09	£12,910
2009/10	£13,680
2010/11	£13,930
2011/12	£13,970
2012/13	£14,020
2013/14	£14,314
2014/15	£14,617
2015/16	£15,125
2016/17 to Dec16	£16,562

- 4&5 Under Section 17 of the FOI(S)A 2002 this data is not held by NHS Borders, therefore we cannot provide. This data may be accessible from the Scottish Ambulance Service.
- 6&8 Please note waiting times for MIUs is not recorded, therefore under Section 17 of the FOI(S)A 2002 is not held.
7. Please find attached below a spreadsheet with the data as per request:



MIU
Attendances.pdf

- 9&10 Please find attached below a spreadsheet with the data as per request, please note our AAU only opened within the Borders General Hospital, Melrose on 2 December 2015:



AAU Activity.pdf

11. There have been no incidences of linen/bedding not being available in any of our hospitals during the period in question.
- 12-17 Under Section 17 of the FOI(S)A 2002 this data is not held by NHS Borders, therefore we cannot provide. This data may be accessible from the Scottish Ambulance Service.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **20-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within

six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.