

## Freedom of Information request 35-17

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### Request

Could you please provide how much money is currently owed by patients from other countries who received care or treatment from your health board, but failed to pay the amount owed for it.

Could this please be broken down by i) nationality of patient ii) amount owed iii) year of treatment and iv) type of treatment received.

### Response

The following table details the total amounts outstanding from Overseas patients treated by NHS Borders:

Financial Year	Amount Outstanding	Country	Treatment
2012/13	£1,388	Netherlands	Inpatient
2012/13	£1,982	Australia	Inpatient
2012/13	£4,754	USA	Inpatient
2014/15	£3,520	Gambia	Inpatient
2015/16	£2,565	Canada	Inpatient
2016/17 to Oct16	£2,221	USA	Inpatient
2016/17 to Oct16	£203	Malta	Outpatient
2016/17 to Oct16	£106	Turkey	Outpatient
2016/17 to Oct16	£2,178	Canada	Inpatient

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **35-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

