

Freedom of Information request 48-17

Request & Response

1. Please state whether the following five paediatric continence services have been commissioned by your Health Board:

- a. Bedwetting;
- b. Daytime wetting;
- c. Toilet training;
- d. Constipation/soiling;
- e. Product supply for paediatric continence problems.

If any of the above services are not commissioned by your Health Board, please let us know which partner organisation does commission the service.

All types of paediatric continence services are dealt with by a combination of paediatric nurses and continence service.

2. Is there a single service for the above five problems? If the answer is yes, is this service led by a paediatric continence advisor?

As above there is no single service.

3. If the answer to question 2 is no, please list the services that are commissioned to handle these problems and the designation of each of the service leads.

As before these problems are handled by a combination of paediatric nurses and the continence service. The service leads are Shona Finch, Clinical Manager for Women and Children and Fiona Grant, Principal Physiotherapist Continence.

4. For each of the above five services, please state how many people aged from birth to 18 years were referred to the service in each of the last five years.

We are unable to provide this data as this is not available electronically therefore would require a manual trawl of all patient records which would exceed the cost limit set in the Fees Regulations of the FOI(S)A 2002.

5. Do you have any future plans to:

- a. commission a new paediatric continence service; or
- b. review the existing paediatric continence service?

If so, please provide details.

NHS Borders have no plans to commission or review the existing paediatric continence service.

6. How many nurses specialising in paediatric continence are currently employed by the services commissioned by your Health Board? Please specify whether they have had specific training in:

- a. Children's nursing;
- b. Paediatric continence management.

NHS Borders do not have any nurses specialising in paediatric continence.

7. Are you aware of the NICE-accredited Paediatric Continence Commissioning Guide? If so, do the services commissioned in your Health Board use it?

NHS Borders Continence Service is aware of and use the NICE accredited Paediatric Continence Commissioning Guide.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **48-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.