

## Freedom of Information request 82-17

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### Request

- 1) The number of instances in which pest control professionals have been called in to carry out work on NHS premises during the years 2013, 2014, 2015 and 2016.
- 2) The above information broken down by date, nature of infestation/type of creature removed, area of the premises affected and fee paid for services rendered.

### Response

Please find attached call log with key indicated on the right hand side which provides data as requested :



Pest Control Call  
Outs.pdf

Please find below the cost of call outs in years requested:

2014/15 – £12,019  
2015/16 – £7,565  
2016/17 – £7,865

Please note we are unable to provide data for 2013.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **6-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.