

Freedom of Information request 86-17

Request

I have recently sent the Health Board an FOI request; subject "continuing healthcare (CHC)".

It has since come to my attention that in Scotland this is now called "Hospital Based Complex Clinical Care". I have therefore revised my original questionnaire to reflect this. Please provide the information requested my completing and returning the attached spreadsheet.



Hospital Based
Complex Care FOI Q

Response

Please note we have been unable to complete the attached questionnaire due to restrictions on the cell format.

1. The persons responsible for Hospital Based Complex Clinical Care within NHS Borders are:

Financial Lead – Mrs Carol Gillie, Director of Finance, carol.gillie@borders.scot.nhs.uk, 01896 826000
Clinical Lead – Dr Cliff Sharp, Medical Director, cliff.sharp@borders.scot.nhs.uk 01896 826000

2. NHS Borders do not have separately identified NHS Hospital Based Complex Clinical Care facilities. NHS Borders Hospital Based Complex Clinical Care patients are cared for within a mixed speciality facility. NHS Borders are therefore unable to disaggregate the cost of providing this service so under Section 17 of the FOI(S)A 2002 we do not hold this data.

The following costs and numbers of patients are recorded as receiving NHS Continuing Care funded by NHS Borders which has been provided in Care Homes within the Private Sector.

	2015/16	Patient Numbers	2016/17 estimated cost to December 2016	Patient Numbers
Totals	£85,896	<5	£65,148	<5

3. NHS Borders do not use any third party software providers to managed Hospital Based Complex Clinical Care.
4. NHS Borders do not use third party services to manage Hospital Based Complex Clinical Care.
5. Internal costs for managing this service cannot be separately identified, therefore under Section 17 of the FOI(S)A 2002 we do not hold this data.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **86-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.