

## Freedom of Information request 173-17

### Request

- 1) The amount of money owed to the board by non-EU nationals who received treatment during the years 2014, 2015 and 2016, broken down by date of treatment, type of treatment, country of origin and amount outstanding.
- 2) The amount of money recovered from non-EU nationals who received treatment during the years 2014, 2015 and 2016, broken down by date of treatment, type of treatment, country of origin and amount recovered.

### Response

We have provided the response based on charges we have made to all patients who were deemed non eligible for free NHS care. This includes some EU nationals who were not eligible for free NHS care.

1. The amount outstanding to NHS Borders from non-EU nationals is detailed below:

Country of Origin	Amount Outstanding	Account Issued	Type of Treatment
Africa	£1,760	29/07/2014	Inpatient
Total 2014	<b>£1,760</b>		
Canada	£2,553	18/08/2015	Inpatient
Canada	£12	24/12/2015	Inpatient
Total 2015	<b>£2,565</b>		
USA	£2221	22/06/2016	Inpatient
Malta	£203	09/08/2016	Outpatient
Turkey	£106	22/08/2016	Outpatient
Total 2016	<b>£2,530</b>		

2. The total amount charged by and subsequently paid to NHS Borders from non-EU nationals is detailed below:

#### Calendar Year 2014

Country of Origin	Amount Outstanding	Account Issued	Type of Treatment
Germany	£1,733	18/08/2014	Inpatient
Canada	£1,733	25/08/2014	Inpatient
USA	£183	18/08/2014	OutPatient
Italy	£101	23/10/2014	OutPatient
USA	£3048	23/10/2014	Outpatient
Total	£6798		

Calendar Year 2015

Country of Origin	Amount Outstanding	Account Issued	Type of Treatment
Canada	£2,142	09/06/2015	Inpatient
USA	£7,924	04/08/2015	Inpatient
Canada	£5,740	24/12/2015	Inpatient
Total	£15,806		

No Invoices raised in 2016 have been paid.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **173-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.