

Freedom of Information request 196-17

Request

I would like to make a freedom of information request relating to the Mental Health information technology infrastructure and software used by NHS Borders.

- 1) Do you use an electronic health record (EHR) for your mental health services?
 - a. If so, which EHR is it and who is the provider?
 - b. What is the backend stack used by this EHR?
 - c. If not, do you have a written strategy and a timeline to introduce an EHR and where can this strategy be accessed?
- 2) If you have an EHR, does it have API's for third party integration? What are the processes for this integration in your organisation.
- 3) Do you have a formal software procurement policy?
 - a. If so, could you please send it to me or provide online links to it?
 - b. Do you have formalised process for considering pitches for software solutions? If so, what is it?
 - c. Do you have a preferred marketplace/s? If so, which one/s
 - d. Would you consider mental health clinical productivity innovations from UK based micro, small and medium-sized enterprises?
- 4) Do you have an innovation fund? If so, what is the application process and eligibility criteria.
- 5) Do you have a Chief Clinical Information Officer/Clinical lead for information technology or equivalent post?
 - a. Who currently holds the post?
 - b. Up to what level do they have budgetary discretion if any?
- 6) Do you use any artificial intelligence or machine learning in your mental health service provision?
 - a. If so, what is it and who is the provider.
- 7) Would you consider using third party tools deployed in secure cloud services that can interface with your EHR?
 - a. If so, do you have a policy or specification of which cloud services you permit?
 - b. Do you have a governance policy for this and could you send it to me?

Response

1. Yes.
 - a. EMIS
 - b. This information is not held.
 - c. Not applicable.
2. This is a managed service. Integration would be determined on a project by project basis.

3. Yes.
 - a. NHS Borders utilises Public Contracts Scotland where the estimated value is greater than £50,000.
 - b. No
 - c. NHS Borders utilises National Contracts and agreements wherever possible.
 - d. Yes
4. No.
5. No
6. No
7. No

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **196-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.