NHS Borders
Planning & Performance

NHS Borders
Education Centre
Borders General Hospital
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Roxburghshire
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Freedom of Information request 202-17

Request

1. How many parking tickets were issued at Borders General Hospital since this time last year? How many of those were issued in 2017?

2. How many parking tickets at Borders General Hospital were paid and how many were unpaid?

3. How many of those paid parking tickets at Borders General Hospital included a 4% surcharge for using credit or debit cards?

Response

1. Between 23/05/16 and 23/05/17 1194 Parking Charge Notices were issued. Of these 402 have been issued in 2017.

2. Please find data as requested:

Paid	379
Unpaid	425
Cancelled/Successful Appeal	367
Outstanding Appeals	23
Total	1194

3. This data is not recorded on NHS Borders' systems, therefore under Section 17 this is not held. This data may be accessible from Minster Baywatch who provide administration of the car parking management system.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **202-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.