

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
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## Freedom of Information request 227-17

## Request

- 1. To provide, under FOI legislation, details of waiting times at each MIU (Minor Injury Unit), by a) 0 4 hours, b) 4 8 hours, c) over 8 hours, broken down by month for the last 5 years.
- 2. To provide, under FOI legislation, the number of patients seen by MIUs (Minor Injury Unit), broken down by hospital and month for the last 5 years.
- 3. To provide, under FOI legislation, the number of patients referred by MIUs (Minor Injury Unit) to A&Es, broken down by hospital and month for the last 5 years.
- 4. To provide, under FOI legislation, the number of patients a) total, treated in an AAU (Acute Assessment Unit), b) referred from an emergency call to an AAU (Acute Assessment Unit) c) redirected from A&E to AAUs, broken down by hospital and month for the last 5 years.
- 5. To provide, under FOI legislation, the details of waiting times for AAUs (Acute Assessment Units) by a) 0 4 hours, b) 4 hours 8 hours, c) over 8 hours, broken down by month and hospital for the last 5 years.

## Response

- Please note waiting times for MIUs is not recorded, therefore under Section 17 of the FOI(S)A 2002 is not held.
- 2-3 Please find attached below a spreadsheet with the data as per request:



4-5 Please find attached below a spreadsheet with the data as per request, please note our AAU only opened within the Borders General Hospital, Melrose on 2 December 2015:



If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or <a href="mailto:foi.enquiries@borders.scot.nhs.uk">foi.enquiries@borders.scot.nhs.uk</a>.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **227-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal

review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.