

**Borders NHS Board****NHS BORDERS/SCOTTISH BORDERS COUNCIL JOINT WINTER PLAN 2017-18 UPDATE****Aim**

To update the Board on progress with planning for winter 2017-18

**Background**

NHS Borders and Scottish Borders Council, like all Partnerships, is required on an annual basis to produce a Winter Plan which outlines potential risks and contingency planning relevant to the winter season, with a particular focus on the festive period. The 2017/18 Winter Plan is being developed as a joint Winter Plan by the Health & Social Care Partnership, NHS Borders and Scottish Borders Council. The draft Winter Plan will be presented to the Board and the IJB in August and the final Plan in October 2017.

The Winter Plan is an overarching plan which signposts other relevant plans, which may be required over the winter period, for example severe weather plans, pandemic influenza plans and infection control policies and protocols. The overall aim of the planning process is to ensure that the partnership prepares effectively for winter pressures so as to continue to deliver high quality care, as well as national and local targets.

The evaluation of last year's winter plan was presented to the Board in April 2017. This recommended that this year's Winter Plan should focus on;

- Work to reduce the number of people requiring admission.
- To manage the daily patient flow through the system more effectively
- To reduce delays in transfer and discharge of patients across health and social care systems

**Summary**

A detailed action plan has been developed based on the evaluation of last year's winter plan and data on areas of greatest challenge. There are 41 actions identified within the plan. Many of these actions are being taken forward by other programmes of work, whilst the Winter Planning Board will take forward actions specific to the seasonal variation in activity. These actions include;

**IJB Transformation Programme**

- Review of the function and ways of working within community hospitals and day hospitals.
- Implementation of recommendations of the John Bolton review into Delayed Discharges including focus on re-ablement, step up/step down services.

6 Essential Actions Programme

- Improved processes to increase morning discharges
- Improved discharge planning to increase weekend discharges
- Introduction of SystemView to provide real-time patient flow management

Other programmes

- Relocation of Acute Assessment Unit and increase in opening hours
- Remodelling of Medical Assessment Unit to provide flexible surge capacity
- Development of Surgical Assessment process
- Remodelling of Planned Care inpatient footprint

Winter Planning Programme

- Increased and more targeted communication for self-help
- Early intervention and self-management packs for high-risk COPD patients
- Planning for increased flu vaccination
- Close working with partners, including Scottish Ambulance Service and third sector
- Festive period planning, including arrangements for enhanced health and social care staffing over New Year period
- Early establishment of whole system performance reporting

The overall impact of these actions is expected to reduce the number of admissions and maintain more people at home, to improve patient flow through the hospital and to minimise delays in the movement of patients to the next stage of care.

Progress against the overall programme will be monitored through the Winter Planning Board, chaired by the Chief Officer.

**Recommendation**

The Board is asked to **note** this update on NHS Borders/Scottish Borders Council 2017/18 Winter Plan

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| <b>Policy/Strategy Implications</b>  | Request from the Scottish Government that a whole system Winter Plan is developed and signed off by the Health Board.   |
| <b>Consultation</b>  | The Winter Plan is being prepared by and in conjunction with stakeholders. The plan will be reviewed by Clinical Executive Operational Group, Strategy and Performance Committee, SBC Corporate Management Team and Integrated Joint Board. |
| <b>Consultation with Professional Committees</b>                           | As above, and will be reviewed by Area Clinical Forum   |
| <b>Risk Assessment</b>   | Will be undertaken as part of development of Winter Plan  |
| <b>Compliance with Board Policy requirements on Equality and Diversity</b> | Winter Plan will be assessed using Equality and Diversity Scoping template Plan.  |

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| <b>Resource/Staffing Implications</b> | Resource and staffing implications of the Winter Plan will be addressed through the development of the plan |
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**Approved by**

| <b>Name</b>     | <b>Designation</b>                 | <b>Name</b> | <b>Designation</b> |
|-----------------|------------------------------------|-------------|--------------------|
| Elaine Torrance | Chief Officer Health & Social Care |             |                    |

**Author(s)**

| <b>Name</b>   | <b>Designation</b>                      | <b>Name</b> | <b>Designation</b> |
|---------------|---|-------------|--------------------|
| Phillip Lunts | General Manager for<br>Unscheduled Care |             |                    |