

Freedom of Information request 256-17

Request

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
 - Managed
 - Installation
 - Cabling
1. Existing Supplier: Who is the current supplier for each contract?
 2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
 3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.
 4. Number of Sites: The number of sites where equipment is supported by these contract.
 5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software
 6. Hardware Brand: What is the hardware brand of the LAN equipment?
 7. Contract Description: Please provide me with a brief description of the overall contract.
 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.
 9. Contract Expiry Date: When does the contract expire for each contract?
 10. Contract Review Date: When will the organisation is planning to review the contract?
 11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house or managed please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

Response

- 1-11 NHS Borders Local Area Network (LAN) contract has expired and we are currently in the process of reviewing this.

LAN Maintenance:

1. Cisco and HP
2. There are approximately 4000 users across NHS Borders Estate.
3. There are approximately 30 sites supported by NHS Borders IT.
4. Kevin Messer, IT Delivery Manager, 01896 827 777, kevin.messer@borders.scot.nhs.uk

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **256-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.