

Planning & Performance

NHS Borders
Education Centre
Borders General Hospital
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Freedom of Information request 290-17

Request

I would like to request the following information to which I am entitled under The Freedom of Information Act (2000).

I would like to know how many 'code blacks' have been called in hospitals within your health board because of bed shortages over the last three years? By this, I mean occurrences where a 'code black' has been issued because there are no more bed spaces left in a hospital ward.

Can you tell me:

- The name of the hospital
- The name of the ward
- The date the 'code black' occurred
- How long the 'code black' situation lasted for in each case
- Why there was a 'code black' (only applicable if there are unusual reasons behind it).
- What was done to resolve the 'code black' situation.

Response

NHS Borders has never had to call a 'code black'.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **290-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.