

## Freedom of Information request 300-17

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### Request

Could the health board provide:

1. A rota for the health board's GP out of hours service, including the length of sessions, how many GPs are required for each session, etc.
2. The number of unfilled GP out of hours sessions in the week commencing 22 May 2017, the total number of sessions, and the percentage of the total which were unfilled.
3. The number of hours of GP out of hours sessions unfilled in the week commencing 22 May 2017, the total number of hours, and the percentage of the total which were unfilled.

### Response

1. Please find below a GP out of hours rota as requested:

Mid week

1800-2300 5 hours staffed by 1 GP  
2000-0800 12 hours staffed by 1 GP

Weekends

0800-1600 8 hours staffed by 1 GP  
0900-1600 7 hours staffed by 1 GP  
1200-2000 8 hours staffed by 1 GP  
1600-2200 2x 6 hours shifts staffed by 2 GP  
2000-0800 12 hour shift staffed by 1 GP

2. Total number of GP sessions per week = 22  
One weekend session remained unstaffed.  
4.54% of sessions were unstaffed
3. Total number of hours per week = 179.  
1x 6 hour shift was unstaffed and another shift was staffed for 3 hours less than usual.  
Total unstaffed hours = 9 hours 5.02%

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **300-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both

the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.