

## Freedom of Information request 343-17

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### Request

I would like the following information about community equipment services:

1. What is the name of your service/
2. Who is the lead authority for your Service: local Authority, NHS, or joint?
3. What population size does the service cover?
4. Please provide contact details for the lead commissioner of the service?
5. How is the service currently provided: in-house / tendered out / other? (If other please give details. If tendered out, what date does the current contract/arrangement end?)
6. If in house are there any plans to test the market on the service?
7. If yes, when is it envisaged that this will happen: within 12 months, within 2 years, within 3 years, over 3 years, around 5 years, or not sure
8. Does the Community Equipment Service also include any provision of the following (please indicate):
  - a) Telecare
  - b) Community alarms
  - c) Telehealth
  - d) Wheelchairs
  - e) Tissue viability/Pressure Care
  - f) Specialist seating
  - g) Minor adaptations
  - h) Major adaptations
  - i) Communication aids
  - j) Manual handling
  - k) Other specialist equipment
9. Are there any further plans to join/merge other related equipment services such as those mentioned above in your area?

### Response

NHS Borders do not hold the above information therefore under Section 17 we cannot provide. This data may be available from Scottish Borders Council and can be contacted on [FOI@scotborders.gov.uk](mailto:FOI@scotborders.gov.uk).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **343-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within

six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.