

Freedom of Information request 417-17

Request

Please find below the detail of my request.

If you have any queries at all please don't email, but call me on the mobile. My number is: 07810 855 315. My name is Nicola.

- 1) Please can you give me a list of all of the serious incidents (formerly known as serious and untoward incidents) that have taken place in your trust in each of the last three financial years (2014/15; 2015/16; 2016/17)
- 2) For each incident please include the age of the patient, the recorded summary of the incident and outcome for the patient. (ie Death, catastrophic, severe harm, moderate harm, minor harm, no harm).
- 3) If you are unable to give me the precise age of the patient, please can you give me the age range - children aged 18 and under; 19-40 inclusive; 41-64 inclusive; 65-85 inclusive; 86-100 inclusive.

Response

Due to the large volume of incidents overall, a list of and recorded summaries of each adverse event cannot be provided as the process of redaction would exceed the length of time that can be spent responding to an FOI request. Therefore under Section 12 Cost of Compliance of the FOI(S)A 2002 we are not required to provide.

Under Section 15 of the FOI(S)A 2002 Duty to provide help and assistance please find below the number of reported adverse events for NHS Borders for each financial year.

Year	Number of Adverse Events	Number of Significant Adverse Events
01 April 2014 – 31 March 2015	6047	66
01 April 2015 – 31 March 2016	6464	57
01 April 2016 – 31 March 2017	6433	97

It is not possible to provide data relating to the age or age range of each patient as this cannot be extracted from our adverse event reporting system (Datix) for this number of incidents. In addition, each incident may contain more than one person and so it would not be possible to identify the age of each person affected.

The outcome for each adverse event for each of the financial years above is contained in the table below.

Year	Adverse Outcome (number per financial year)						Total
	Near Miss	Negligible	Minor	Moderate	Major	Extreme	
01 April 2014 – 31 March 2015	561	2670	2111	639	49	17	6047
01 April 2015 – 31 March 2016	535	3242	2036	594	48	9	6464
01 April 2016 – 31 March 2017	466	3012	2108	750	73	24	6433

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **417-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.