

Freedom of Information request 421-17

Request

Please confirm the number of new referrals (including patient self-referral) to physiotherapy services in NHS Borders, in the following financial years:

- 1 April 2016 to end of 31 March 2017
- 1 April 2015 to end of 31 March 2016
- 1 April 2014 to end of 31 March 2015

Response

Please find below data as per your request:

Year	Inpatients	Outpatients	Total
2014'15	3846	6139	9985
2015'16	4077	6350	10427
2016'17	4040	6386	10426

Notes:

New referrals only.

Physiotherapy services for all locations.

Source: ISD(S)1

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **421-17** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.