

Freedom of Information request 42-18

Request

Do you use Digital dictation within your organization? If yes please could you answer the following questions?

1. The name of the Digital dictation solution you use?
G2 Speech
2. The name of the supplier of this system?
3. The procurement method that was used to obtain this system i.e. what framework?
4. The current contract status and procurement intentions, are you in procurement or have you already procured?
5. Your current contract start date?
6. Your current end data?
7. Are you looking to renew this system?
8. The total contract Value?
9. Do you have mobile access to this system yes or no

Do you use Voice recognition within your organization? If yes please could you answer the following questions?

1. The name of the Voice recognition solution you use?
2. The name of the supplier of this system?
3. The procurement method that was used to obtain this system i.e. what framework?
4. The current contract status and procurement intentions, are you in procurement or have you already procured?
5. Your current contract start date?
6. Your current end data?
7. Are you looking to renew this system?
8. The total contract Value?
9. Do you have mobile access to this system yes or no

Response

NHS Borders uses both digital dictation and voice recognition.

	Digital Dictation	Voice Recognition	
1	G2 Speech UK Ltd	G2 Speech UK Ltd	Dragon
2	G2 Speech	G2 Speech	Voice Technologies
3	Tender	Tender	Tender
4	System procured in 2008, contract is current	Contract is current	Contract is current
5	August 2017	August 2017	April 2017
6	August 2018	August 2018	31 March 2018
7	Yes	Yes	Yes
8	£47,091 pa	£47,091 pa	£900 pa
9	No	No	Yes

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **42-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.