



## Freedom of Information request 107-18

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### Request




















Under Freedom of Information, I would like to request copies of all correspondence between your health board and Dunfermline-based company Synaptik over the last two years.

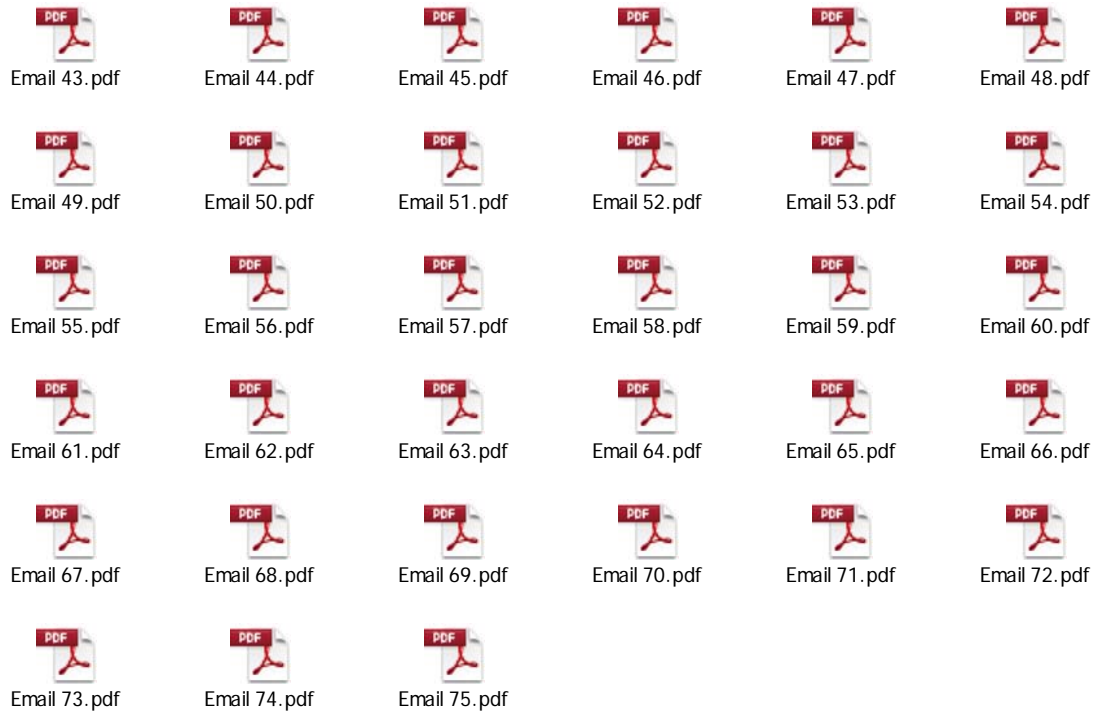
### Clarification Received:

By correspondence, I mean emails/letters/minutes of meetings between representatives of NHS Borders and Synaptik relating to waiting times and pharmaceutical/medicines/prescribing issues.

### Response

Please find attached below copies of correspondence between representatives of NHS Borders and Synaptik over the last 2 years. Please note all person and patient identifiable data has been redacted under Section 38(1)(a) and 38(1)(b) of the FOI(S)A 2002:

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| <br>Email 7.pdf  | <br>Email 8.pdf  | <br>Email 9.pdf  | <br>Email 10.pdf | <br>Email 11.pdf | <br>Email 12.pdf |
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| <br>Email 37.pdf | <br>Email 38.pdf | <br>Email 39.pdf | <br>Email 40.pdf | <br>Email 41.pdf | <br>Email 42.pdf |



If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **107-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.