

Freedom of Information request 153-18

Request

What is the average amount of time a patient waited for mental health services (after being referred) within NHS Borders in 2017, 2016 and 2015?

Response

Wait figures for CAMHS, Psychological Therapies and Addictions can be found on the ISD website: <http://www.isdscotland.org/Health-Topics/Mental-Health/> therefore under Section 25 of the FOI(S)A 2002 this information is accessible elsewhere.

Average waiting times (in weeks) for adults are listed in the table below:

Team	2015	2016	2017
Acute	8	8	10
Older Adult	3	5	4

Please note that the figures above include patients waiting for psychological therapies. The figures do not include waiting times for the Crisis Team as these would be measured in hours rather than weeks.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **153-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.