

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
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Freedom of Information request 158-18

Request

I would like to request the following information:

- 1) The number of violent incidents recorded against NHS staff on NHS premises during 2017, broken down by location and where possible, a brief summary of said incidents.
- 2) The number of said incidents which were a) reported to the police b) resulted in disciplinary action against another NHS staff member or c) where no action was taken.

Response

 Number of physical violence incidents recorded against NHS Staff on NHS Borders premises in 2017 by location:

| Physical violence against NHS staff (on NHS premises) | <u>Jan - Dec</u> <u>2017</u> |
|--|---------------------------------|
| Borders General Hospital | 309 |
| Cauldshiels In-patient Older Adult Mental Health Unit | 39 |
| East Brig In-patient Rehabilitation Mental Health Unit | 11 |
| Hawick Community Hospital | 11 |
| Haylodge Community Hospital | 12 |
| Huntlyburn In-patient Adult Mental Health Unit | 13 |
| Kelso Community Hospital | 5 |
| Knoll Community Hospital | 40 |
| Lindean In-patient Functional Elderly Mental Health Unit | 8 |
| Melburn Lodge In-patient Older Adult Mental Health Unit | 55 |
| Total | 503 |

BRIEF SUMMARY: Due to the number of adverse events reported summaries have been given:

| Physical violence against NHS staff (on NHS premises) | <u>Jan - Dec</u> <u>2017</u> |
|---|---------------------------------|
| Alcohol related aggression and violence | 15 |
| Physical aggression by patient | 487 |
| Use of weapon | 1 |
| Total | 503 |

2 a) Number of incidents where the Police were called in relation to the above incidents:

| Number of times police were called to physical violence against NHS staff (on NHS premises) | <u>Jan - Dec</u> 2017 |
|---|--------------------------|
| Total | 14 |

- b) No violent incident has resulted in disciplinary action against another NHS staff member.
- c) All adverse events have actions; these actions are appropriate to the situation and may not necessarily include contacting the police or use of disciplinary action.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **158-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.