

Freedom of Information request 194-18

Request

1. Please send a list of locations of taxi freephones installed on your premises.
2. Please also send us details of any contracts which exist for the taxi free phones, including, where applicable or available without limitations
 - a) Name/s and address/es of the contract holding firm (ie the taxi/private hire company/ies which hold the contract/s
 - b) The amount/s paid, or the consideration under the contract
 - c) The expiry date of the contracts
3. Finally, please provide us with the contact details of the person at the Trust who is responsible for administrating such contracts, or the contact details of the person who would be if any such contracts exist.

Response

1. NHS Borders no longer have any taxi freephones installed. We have a direct line to Traveline Scotland at the main entrance of the Borders General Hospital, as well as a courtesy phone that goes through to our switchboard who can call a taxi on behalf of any patients.
2.
 - a) 5 Star Taxis operates under the Scottish Borders Council Transport Framework of which NHS Borders is a partner. 98 High Street, Galashiels, TD1 1SQ.
 - b) Due to the expiry date of the Framework, NHS Borders is withholding this information as it is considered commercially sensitive. The requested information is being withheld under Section 33(b) Commercial interests and the economy, of the Freedom of Information (Scotland) Act 2002 as it is likely to prejudice substantially the interests of the companies tendering for a contract.
 - c) The Framework is due to expire in December 2018.
3. Head of Procurement, NHS Borders, Borders General Hospital, Melrose, TD6 9BS

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **194-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.