

## Freedom of Information request 195-18

---

### Request

1. Please can you advise what your annual orthotics expenditure is for the trust?
2. Can you advise the cost per case for orthotics?
3. Can you advise the number of patients using your orthotics service per year?

### Clarification Received:

Annual expenditure relates to product only.

Average cost per case.

Number of patients refers to number of contacts.

### Response

1. NHS Borders spent a total of £184,702 on orthotic products in the year 2017/18.
2. The cost per case was £139.72. This figure is an average per case, each patient is prescribed products based on their individual need.
3. The number of patients using the orthotics service during 2017 was 1322.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **195-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.