

Freedom of Information request 196-18

Request

At Borders General Hospital, current numbers of:

1. Resident staff; parking places reserved for these.
2. Day staff; parking places reserved for these.
3. Day staff arriving by public transport (if known)
4. Daily average outpatient attendances; parking places for these.
5. Outpatient parking places used by others e.g. local businesses (if known)
6. Whether vehicle number recognition technology has been considered.
7. Income to Health Board from Parking Charge Notices issued by Minster Baywatch Ltd (year to 31/03/18 or similar)

Response

- 1&2. There are no parking spaces reserved for staff or specific patient groups with the following exceptions:
 - 3 spaces for our Palliative Care Margaret Kerr Unit
 - 12 spaces for Melburn Lodge staff and patients
 - 68 spaces in Car Park 1 reserved for staff members utilising a car sharing programme between the hours of 9am and 1pm, after which these spaces are open to all
3. The number of staff arriving by public transport each day has not been recently audited, but estimated to be less than 50.
4. The daily average outpatient attendance is 433 patients. There are no parking spaces reserved for outpatient attendances.
5. We are not aware of local businesses or others using the car parks at the Borders General Hospital.
6. Automatic Number Plate Recognition equipment has been and is still being considered, however no decision has yet been taken by the Board.
7. Income to NHS Borders from Parking Charge Notices for the year to 31 March 2018 was £9,333.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **196-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.