

Freedom of Information request 302-18

Request

I'd like to make an FOI request please, for a list of the names and addresses of all memory services/clinics (which assess people for dementia and related conditions) under the NHS Borders area.

Response

The majority of referrals for patients experiencing memory difficulties are referred and assessed by the Mental Health Older Adult Service, which is a Borders wide community mental health team, this service is based at the Borders General Hospital, Melrose, Tel: 01896 826000.

In addition there are some health centre based memory clinics which GP's can refer directly to, these clinics have a lower threshold and were set up to provide a service for patients worried about their memory who may not meet criteria for referral to the Mental Health Older Adult Service. Clinicians providing the health centre based memory clinics can be contacted through the Mental Health Older Adult Service (as this is their base) at Melburn Lodge, Borders General Hospital, Tel: 01896 827105/2.

We also run a Delirium Call-back Outpatient Memory Clinic for patients who have experienced a delirium whilst an in-patient and may be experiencing memory problems. Contact details as above.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **302-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.