

Freedom of Information request 378-18

Request

Please could I request the following under the FOI act information about consultations.

Date range; 2017 January - December 2017 (monthly, inclusive)

1. Number of appointments per care provider type (e.g. Allied health professional, anaesthetist, assistant practitioner, consultant, dietitian.. Etc - y axis on table below) for the 2017 year for both inpatients & outpatients (as long as the patient came in to be seen)
2. The average appointment/consultation time (scheduled or recorded), for initial consultations and for follow-up consultations.
3. Furthermore the number of employees employed as each type of health care provider type (during December 2017 - as I know employee numbers fluxuate) and;
 - The (average) number of hours worked by each full-time healthcare employee (including overtime)*
 - * if this is not possible the number of contracted hours each full-time healthcare employee worked per week
 - The average (contracted) salary of each type of each healthcare provider type

Response

1. Please find below data on the number of appointments for AHPs. Information on number of appointments for other care providers is not available electronically, therefore to extract this data would require a manual trawl of all patients notes and the cost involved in carrying this out would exceed the limit set in the Fees Regulations of the FOI(S)A 2002 and therefore we are not required to provide. This data is not held on a monthly basis but available on a quarterly basis therefore under Section 15 Duty to provide advice and assistance this is provided below:

Appointments Health Care Provider Type	2017				Total
	Jan - Mar	Apr- Jun	Jul- Sep	Oct- Dec	
Allied Health Professional					
Number of Initial Consultations	2923	3958	2956	2645	12482
Number of Follow-ups	13245	17501	12294	11106	54146

Notes:

AHP's include Podiatry, Psychology, Nutrition & Dietetics, Occupational Therapy, Physiotherapy, Speech & Language Therapy & Orthoptics
Includes all locations.

2. Please find attached report on 'average' planned duration of appointments - based on clinic slots in TrakCare. For some services there is a range depending on clinician and type of condition being presented / treated. An assessment of 'average' for these has been made. We are unable to extract any further data from our systems within the timescale. To retrieve any other data would require a manual trawl and under Section 12 of the FOI(S)A 2002 this data cannot be provided:



18 08 16 FoI Length
of Appointment Times

3. Please find below the average (contracted) number of hours worked per month per employee type, as per data held. We are unable to extract further data from our systems within the timescale. To retrieve any other data would require a manual trawl and under Section 12 of the FOI(S)A 2002 this data cannot be provided:

	Per Individual	Per Type
Medical (Hospital)	147.55	33788
Medical and dental support	132.64	7561
Nursing and midwifery	133.82	190964
Allied health professions	122.18	30055
Other therapeutic services	135.39	15434
Personal and social care	99.36	2782
Healthcare science	134.27	10876

Average Basic Salary Range per employee type:

Allied Health Professional - £23,113 – £43,471
Anaesthetist - £78,304 - £105,570
Assistant Practitioner - Not Applicable
Clinical Nurse Specialist - £27,635 - £43,471
Consultant - £78,304 - £105,570
Dietitian - £23,113 – 43,471
Doctor - £23,672 - £105,570
General Practitioner - Not Applicable
Healthcare Assistant - £17,110 - £21,349
Healthcare Scientist - £27,635 - £37,010
Midwife - £27,635 - £43,741
Modern Matron - Not Applicable
Occupational Therapist - £23,113 – 43,471
Optometrist - £27,635 - £37,010
Pharmacist - £32,974 - £43,471
Physiotherapist - £23,113 – £43,471
Psychologist - £32,974 - £43,471
Radiologist - £78,304 - £105,570
Registered Nurse - £23,113 - £29,905
Registrar - Not Applicable
Junior Doctor -,Not Applicable
Research Nurse - Not Applicable
Speech Therapist - £23,113 – £43,471
Staff Grade - Not Applicable
Associate Specialist - £54,238 - £89,281
Technician - £18,292 - £21,349
Therapy Assistant - £18,292 - £21,349

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **378-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.