

## Freedom of Information request 389-18

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### Request

A) Melrose Surgery:

1. No. of patients registered
2. No. of patients registered, 70 years and over
3. Area covered by the practice

B) Newtown Surgery:

1. No. of patients registered
2. No. of patients registered, 70 years and over
3. Area covered by the practice

C) Eildon Medical Practice Out of Hours Cover:

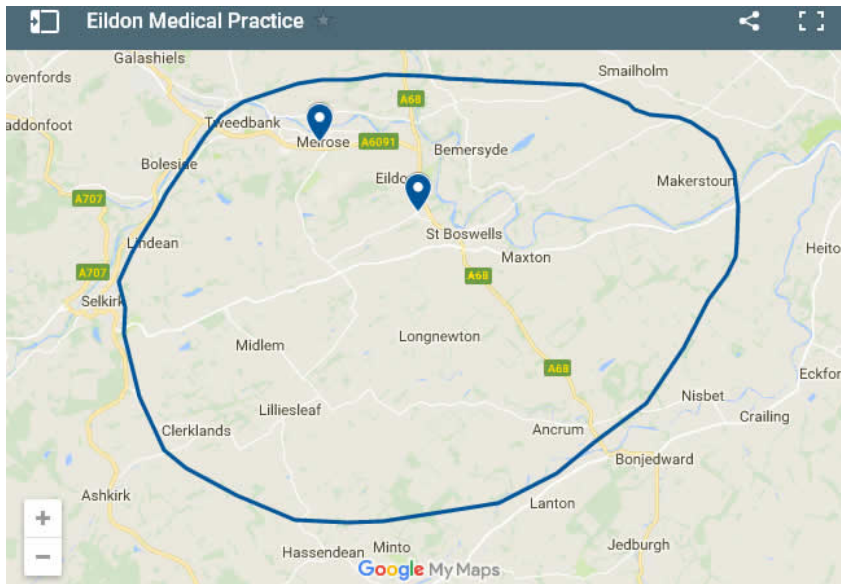
1. Area covered by the system
2. No. of doctors employed
3. No. of doctors from beyond the area
4. Have they access for patients documents
5. Have the doctors employed been fully trained GPs

### Response

Eildon Medical Practice is one Partnership based in 2 geographical locations (with 1 main surgery & 1 branch surgery) as such there are only total patient figures made available to NHS Borders. Please find below the questions asked above answered based on one practice:

1. 6,704 patients were registered with Eildon Medical Practice as at 1 July 2018.
2. NHS Borders are unable to provide numbers of patients aged over 70 years as this is not data held by the board, but under Section 15 of the FOI(S)A 2002 Duty to provide advice and assistance please find data on patients age 74 plus which we do hold:  
804 people age 74 plus are registered with the Eildon Medical Practice.  
These figures are also accessible publicly via the Information Services Division (ISD) website:  
<http://www.isdscotland.org/Health-Topics/General-Practice/Workforce-and-Practice-Populations/>

3. Please find below a map of the Eildon Medical Practice boundaries:



Further information is available on the Eildon Medical Practice website at the following link:  
<http://www.eildonmedicalpractice.co.uk/our-location/>

#### Out of Hours Cover

1. Borders Emergency Care Service [BECS] provides urgent out-of-hours primary care for the Scottish Borders including the Eildon Medical practice.
2. BECS employs a total of 33 salaried and sessional GPs.
3. Eight sessional GPs and one salaried GP commute from areas outwith the Scottish Borders.
4. BECS does not have access to patient GP records. The service can access primary care special notes via eKIS and the Emergency Care Summary. BECS also has access to patient hospital records. BECS uses the Adastra patient administration software and call sheets for patients seen during out-of-hours are sent to the relevant practices at 0800 hours when the service closes.
5. All BECS GPs are fully trained and qualified GPs.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **389-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.