

## Freedom of Information request 412-18

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### Request

1. Please state the organisation's total expenditure on agency (non-contract) staff for 17/18
  - a. TOTAL
  - b. Nursing & HCAs
  - c. AHPs
  - d. Admin & Clerical
  - e. Estates & Facilities
  - f. Scientific
  - g. Other
  
2. Please state the organisation's total expenditure on internal bank staff for 17/18
  - a. TOTAL
  - b. Nursing & HCAs
  - c. AHPs
  - d. Admin & Clerical
  - e. Estates & Facilities
  - f. Scientific
  - g. Other
  
3. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution to recover VAT?
  - a. Please state the name of the Direct Engagement/Outsourced Employment supplier (e.g Liaison, 247 Time, Brookson, Retinue etc.)
  - b. Please state which staffing groups the direct engagement arrangement covers; for example; Medical, Allied Health Professionals etc
  - c. Contract start date
  - d. Contract end date
  - e. How much did the organisation spend on these services in 17/18?
  - f. Is the cost to your supplier based on a % of the payroll cost processed by the provider or do they operate on a fixed fee basis?
  
4. Please name the technology provider used to manage the supply of your medical bank staff, inclusive of any outsources or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Brookson, Locum's Nest etc)
  - a. Name of medical bank provider (please state if in-house)
  - b. What is the organisations utilisation rate for your internal bank in 17/18; (calculated based on the % of the organisation's annual bank spend placed through your provider/software in 17/18)
  - c. Contract start date
  - d. Contract end date
  - e. Annual cost of your bank provider in 17/18
  
5. Does the organisation utilise any temporary staffing apps (ie. locums nest, locumtap, Rightstaff, Allocate etc) If so, please state which apps are used split by the below staffing groups:
  - a. Nursing & HCAs
  - b. AHPs
  - c. Admin & Clerical
  - d. Estates & Facilities
  - e. Scientific
  - f. Other

## Response

1&2 Please find below the organisation's total expenditure on agency (including both contract and non contract) and internal bank staff for 2017/18:

Staff Group	Agency Staffing	Internal Bank
Nursing	£1,237,713	£1,955,330
AHP's	£407,461	£105,872
Admin & Clerical	£32,615	£216,504
Estates & Facilities	Nil	£503,425
Scientific	£49,043	£25,082
Other (incl Medical & Dental)	£1,058,224	£25,996
Total	£2,785,056	£2,832,209

3. NHS Borders do not use a third party for a direct engagement/outsourced employment solution.
4. NHS Borders does not use a technology solution to supply medical bank staff.
5. NHS Borders uses the Allocate System to manage the Nursing Agency and Bank Nurse booking requests and approval process. The system is also being implemented for Domestic Services Bank Staff.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **412-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.