

## Freedom of Information request 415-18

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### Request

Under freedom of information I would please like to know how many patient records have been lost or reported missing by your health board in the past 12 months.

I would please like a breakdown of where the patient records were recorded as missing or lost (e.g. a particular hospital).

If possible, may I have detailed information on what document was lost (e.g. a patient list / a patient's medical notes).

### Response

In the past 12 months NHS Borders has recorded 6 patient casenotes as having gone missing, of these 5 were located. All of these incidences were recorded on our Datix Incident Reporting System as patient casenotes missing from the Borders General Hospital, Melrose.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **415-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.