

## Freedom of Information request 487-18

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### Request

I wish to make a request under FOI legislation regarding patient meal provision.

1. For the last five financial years how many requests have been made to have a meal provided to meet a special dietary requirement.
2. For each of the years please provide a breakdown of the type of special diet eg – kosher, halal, vegetarian, vegan etc.
3. Please detail any requests which were unable to be fulfilled and the reasons why.

Please provide the information in the form of a spreadsheet.

### Response

1. NHS Borders Catering Department do not record how many requests have been made to have a meal provided to meet a special dietary requirement. Therefore under Section 17 of the FOI(S)A 2002 we do not hold this data.
2. Not applicable.
3. All dietary requirement requests are met by the NHS Borders Catering Department.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **487-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.