

Freedom of Information request 580-18

Request

- 1) How many delayed discharges from inpatient wards were recorded by your trust during the following date ranges (please break down the data into the date ranges specified below):
 - 1st November 2017 to October 31st 2018
 - 1st November 2016 to October 31st 2017
 - 1st November 2015 to October 31st 2016
- 2) What was the total amount of time spent by delayed discharge patients in hospital wards managed by your trust between patients being ready for transfer and the patients being fully discharged from hospital during the following date ranges (please break down the data into the date ranges specified below. Please use whichever time measurement is used by default by your trust):
 - 1st November 2017 to October 31st 2018
 - 1st November 2016 to October 31st 2017
 - 1st November 2015 to October 31st 2016
- 3) What is the average cost per day to your trust of a patient staying in hospital to your trust, excluding costs specific to their medical condition (i.e. the basic cost of providing a bed, food and care but excluding condition specific drugs, care or medical procedures)
- 4) Does your trust currently have a plan in place to reduce the delayed discharge of patients in the future?

Response

1. Please find below the number of delayed discharges during the periods in question:
 - 1st November 2017 to October 31st 2018 - 854
 - 1st November 2016 to October 31st 2017 - 867
 - 1st November 2015 to October 31st 2016 – 754
2. Under Section 25 of the FOI(S)A 2002 this data is accessible elsewhere. The data on delayed occupied bed days is recorded on ISD Scotland Online link as follows (under the data tables link):
<http://www.isdscotland.org/Health-Topics/Health-and-Social-Community-Care/Publications/index.asp?#2282>
3. NHS Borders does not record the average cost per day of a patient staying in hospital excluding specific drugs, care or medical procedures.

A full cost per Occupied Bed Day is provided as part of the NHS Scotland National Cost Book which can be accessed via the National Services Scotland website as follows <http://www.isdscotland.org/Health-Topics/Finance/Costs/Health-Care-by-Board-of-Treatment.asp>
4. NHS Borders works in partnership with the IJB Borders and Scottish Borders Council. The commissioning of community resources is the responsibility of Scottish Borders Council who are aware of the changes in demand for suitable resources to facilitate safe and timely discharges from NHS Borders hospitals. At the present time Scottish Borders Council is in negotiations with current and potential providers to commission a range of services suited to the population profile of the Borders. The partnership has also funded a 'Hospital to Home' service which will be fully operational from January 3rd 2019 and will be able to take home from hospital a significant number of older people who would otherwise have needed to wait in hospital for a package of care. The partnership is also funding for a

second year a 'discharge to assess' facility, increasing the number of bedrooms available to 23 from January 1st 2019 in order that older people can be assessed for their on-going care needs in a more homely setting and not have to wait in hospital for such an assessment. As with all areas in Scotland there is an on-going problem in attracting people to work in the care sector and this causes difficulties for all our partners who provide care at home services. However, the main partner for care at home is Scottish Borders Council.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **580-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.