

Freedom of Information request 642-18

Request

Under FOISA please detail how the health board promotes the Best Start Grant Pregnancy and Baby Payment to new mothers

Please detail and provide materials which demonstrate how it promotes an application is embedded in the board's maternity and health visiting pathways and in relevant publications such as "Ready Steady Baby" Specifically, please also provide the materials/forms relating to new mothers in hospital which promote making an application for a Best Start Grant Pregnancy and Baby Payment.

Response

Eligibility is discussed at the first appointment with the midwife. This is followed up at future appointments and if required referral to welfare benefits service for additional support.

All information is held within Badgernet maternity portal. There is training arranged for January/February 2019 for all community midwives in the changes to the Best Start Grant

All community midwives, health visitors and health improvement staff have been emailed copies of all publicity from Scottish Government and copies of the Toolkit and application paperwork. Health Improvement staff have been advised to discuss the changes and the new criteria with the communities they work with. Staff within our Healthy Living Network have attended presentations on the grant to aid their knowledge.

A copy of the toolkit and paper forms are available in the hospital for any new mothers who enquire about the Best Start Grant. We are currently awaiting a poster from the Best Start to display in the wards to promote making an application.



Best Start Grant
Baby Payment applica



BSG Pregnancy and
Baby Payment Toolkit

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **642-18** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the

Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.