

Freedom of Information request 31-19

Request & Response

I am making a request under the Freedom of Information Act for the following information, and would be grateful if you could provide answers to the following questions:

1. Do you use Digital Dictation? If yes, could you please answer the following questions:

a.	Name of the supplier & product?	G2 Speech
b.	What procurement method (if any) was used to obtain this system i.e. what framework?	Tender
c.	The contract start date?	01.08.18
d.	The contract end date?	31.07.19
e.	The total contract value?	£40,223.75
f.	What is the name and position of the key internal stakeholder for this service?	Kevin Messer – IT Delivery Manager

2. Do you use Speech Recognition? If yes, could you please answer the following questions:

a.	Name of the supplier & product?	G2 Speech	Dragon
b.	What procurement method (if any) was used to obtain this system i.e. what framework?	Tender	Tender
c.	The contract start date?	01.08.18	01.04.18
d.	The contract end date?	31.07.19	31.03.19
e.	The total contract value?	£40,223.75	£763.98
f.	What is the name and position of the key internal stakeholder for this service?	Kevin Messer – IT Delivery Manager	Kevin Messer – IT Delivery Manager

3. Do you use Outsourced Transcription? If yes, could you please answer the following questions:

No.

4. What suppliers do you use for the following health information systems?

- PAS (Patient Administration System) - Intersystems
- EPR (Electronic Patient Record) – Not applicable
- eDMS (Electronic Document Management System) - EMIS

5. Do you use mobile devices? If yes, could you please answer the following questions:

What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)?

NHS Borders use a variety of mobile devices including Android, iOS and basic phones.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **31-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.