

Freedom of Information request 54-19

Request

I have noticed that 2 of your trust's clinical systems has recently expired. Please see below.

System Type	Supplier name	System name	Date installed	Contract expiration
Digital dictation	G2 Speech UK	G2 Speech	2017-08-01	2018-08-01
Voice recognition	G2 Speech UK	G2 Speech	2017-08-01	2018-08-01

May I ask if the systems above have a new contract expiration date and are they annually renewed?

Please let me know if they are still in use and if not, what supplier systems have replaced them.

Response

NHS Borders have renewed with the existing supplier & product with an expiry date of 31 July 2019. This system contract is currently renewed annually.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **54-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.