NHS Borders

Planning & Performance

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Freedom of Information request 59-19

Request

I would like to make a request under the Freedom of Information Act 2000 (FOIA) relating to the adoption of 'Cloud Computing' in your organisation.

I am a student at UWS and this request is in connection with research work I am doing as part of my final year project.

A quick answer by email would be very much appreciated.

The questions I have are detailed below:

1. Have you got a Cloud adoption strategy?
    a. Yes
    b. No

2. If yes; does that strategy cover the following?
    a. On-premises
    b. Private Cloud
    c. Public Cloud
    d. Hybrid Mix of on-premises, private or public Cloud

3. What are issues/concerns you have regarding Public Cloud:
    a. Security Threats
    b. Data Sovereignty
    c. Skills and Staffing
    d. Governance (e.g. spending control)
    e. Service Availability
    f. Migration

4. Are you currently utilising any public cloud services?
    a. Yes
    b. No

5. If no; are you looking to add Public Cloud into your Cloud adoption strategy over the next 12 months?
    a. Yes
    b. No

6. Which Public Cloud vendors/resources are you using, or planning on using?
    a. Amazon Web Services
    b. Microsoft Azure
    c. Google Cloud
    d. Other

7. What are/were your motivations for moving to the cloud? (Multiple Answers)
    a. Reducing Costs
    b. Increasing Scalability
    c. Efficiency
    d. Improving Productivity

8. Would your/is your organisation willing to store data of a sensitive nature on the cloud? (This would include things like personal details and financial information)
   a. Yes
   b. No

9. How would your organisation estimate the potential security of the cloud?
   a. Excellent
   b. Good
   c. Okay
   d. Unreliable
   e. Untrustworthy

10. Do you have the skills in-house to transition to the cloud?
    a. Yes
    b. No

11. If YES; what level of staff training has been undertaken for in-house staff?
    a. Basic understanding of cloud technologies
    b. Understanding of Cloud infrastructure as a service
    c. Cloud Security Certification

12. If you have adopted Public Cloud how would you classify the overall outcome?
    a. Failure
    b. Partial or Qualified Success
    c. Success

Response

1. Yes
2. Yes to all specified options
3. Risk assessments are done on Security Threats and Skills and Staffing
4. Yes
5. Not Applicable
6. Microsoft Azure, Other
7. All specified options apply
8. Yes
9. Excellent
10. Yes
11. Understanding of Cloud infrastructure as a service
12. Success

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **59-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.