

## Environmental Information Regulations Request 72-19

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### Request

1. I'd like to request all documentation relating to NHS inspections, assessment and audit of work carried out by Healthcare Environmental group and its other companies on NHS contracts. These are, we believe, Healthcare Environmental Services Ltd, Healthcare washroom services Ltd, Healthcare Sharp Systems Ltd. This list is not exhaustive.
2. What inspections, assessment and audit of their work took place? If possible please give details of their nature and scope.
3. How regularly were these carried out, and who carried them out?
4. What were the results of those?

### Response

1. NHS Borders did not carry out any inspection, assessment or audit of work carried out by HES or related companies. Therefore no documentation is held.
2. Not applicable.
3. Not applicable.
4. Not applicable.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **72-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.