

Freedom of Information request 89-19

Request & Response

1. The number of GP surgeries for which the health board owns the premises:
There are a total of 17 buildings which NHS Borders owns that are utilised by GP practices.
2. The number of GP surgeries for which the health board are responsible for the maintenance of the premises:
NHS Borders is responsible for the maintenance of the 17 buildings utilised by GP practices.
3. For 2014/15, 2015/16, 2016/17, 2017/18 and 2018/19,
 - a. The number of building maintenance requests received from GP surgeries and the number of these requests still outstanding.
 - b. The number of building maintenance requests received from GP surgeries that have been refused.
 - c. The average length of time between a building maintenance request being made by a GP practice and the job being completed.
 - d. The total spent on maintenance repairs at GP practices.

	2014/15	2015/16	2016/17	2017/18	2018/19 to date
Total number. of maintenance requests	1392	1304	1375	1347	1196
Number. of maintenance requests still outstanding	0	0	0	0	148
Number of maintenance requests refused	107	91	118	177	57
Average length of time for completion (Days)	26.75	28.06	12.62	10.26	9.30
Total spend on maintenance (£)	24616.75	36979.59	47558.15	41354.73	24397.11

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **89-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.