

Freedom of Information request 148-19

Request

Please could you tell me:

- 1) a list of all the GP practices in the Borders
- 2) how many people are on the register or "catchment area" for each practice?
- 3) What is the average ratio of Full Time Equivalent (FTE) GPs to registered patients in the Borders?
- 4) What is this ratio in Peebles (each of the two practices within Haylodge)?
- 5) how many days in 2018 were the Haylodge practices closed for any reason on a weekday in each of 2018, 2017 and 2016?
- 6) what methods are available for people registered with the two Peebles practices to book a GP appointment?
- 7) what is the average wait for a GP appointment in A) Peebles and b) the Borders?
- 8) what consideration has NHS Borders made to modernise the service for booking GP appointments?
- 9) which GP practices in NHS Borders routinely offer telephone appointments for local people who work outwith the area?

Response

1&2 Please find below a link to the Information Services Division (ISD) website as the data requested is publically available. Therefore under Section 25 of the FOI(S)A 2002 this data is accessible elsewhere:

<https://www.isdscotland.org/Health-Topics/General-Practice/Workforce-and-Practice-Populations/>

- 3 This information is not collated or held by NHS Borders. It should be noted GP's are independent contractors and therefore not obliged to share the configuration of their workforce. Therefore under Section 17 of the FOI(S)A 2002 this information is not held.
- 4-6 This information is not collated or held by NHS Borders. It should be noted GP's are independent contractors and therefore not obliged to share this information. Therefore under Section 25 of the FOI(S)A 2002 this information would be accessible from the individual practice.
- 7 This information is not collated or held by NHS Borders. It should be noted GP's are independent contractors and therefore not obliged to share this information. Therefore under Section 25 of the FOI(S)A 2002 this information would be accessible from the individual practices.
- 8 Following the implementation of the new GP contract from 1 April 2018 NHS Borders is considering the various options available to GP practices including Patient Access. As independent contractors however appointment management systems remain the choice of each individual GP practice.
- 9 This information is not collated or held by NHS Borders. It should be noted GP's are independent contractors and therefore not obliged to share this information. Therefore under Section 25 of the FOI(S)A 2002 this information would be accessible from the individual practices.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **148-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.