

## Freedom of Information request 205-19

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### Request

In respect of each Specialist Stroke Unit on the list that you provide, please include:

1. The address of the Stroke Unit;
2. Their emergency telephone number (or, where there is no such number available, a telephone number for the hospital switchboard on which the relevant Stroke Unit may be contacted); and
3. If the capability to use surgical techniques to remove some thromboses via catheter is available in the relevant Specialist Stroke Unit (or if only available in certain more specialised stroke units please identify the units where such techniques are available).

### Response

1. Please find below the address of NHS Borders Stroke Unit:

The Borders Stroke Unit,  
Borders General Hospital,  
Melrose  
TD6 9BS

2. The telephone number for the Borders Stroke Unit is 01896 826011 and the Stroke Secretary can be contacted on 01896 826019.
3. No services for mechanical clot retrieval for stroke are available within the Borders General Hospital or NHS Borders.

The Intervention Neuroradiology Service for NHS Borders is based at the Western General Hospital, Edinburgh in NHS Lothian. Currently this site does not offer a routine mechanical clot retrieval service.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **205-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

