

## Freedom of Information request 224-19

### Request & Response

I would be grateful if you could supply the following information:-

#### 1. AGENCY SPEND

	SPEND £ FY APRIL 18-APRIL 19	SYSTEM USED e.g NHSP, Medacs, LMS	CONTRACT EXPIRY DATE
DOCTORS	£1,102,905	National Procurement NP500/16 Supply of Agency Temporary Medical Locum doctors	01/05/2020
NURSES & HCA'S	£955,6889	National Procurement NP510 Temp Agency Nurses and ODPs	08/10/2022
AHP/HSS	£549,380	National Procurement NP205 AHP & Other Clinical Professions	29/11/2022
NMNC	£132,307	National Procurement NP503 Temp Interim Staff (NMNC)	12/04/2023

#### 2. BANK SPEND

	SPEND £ FY APRIL 18-APRIL 19	TECHNOLOGY USED e.g NHSP, Patchwork, Locum's Nest	CONTRACT/PILOT EXPIRY DATE
DOCTORS	None	None	N/A
NURSES & HCA'S	£3.112m	Allocate Bankstaff & Employee On Line	Support & Maintenance contract expires 30/09/19
AHP/HSS	£0.123m	None	N/A
NMNC	£0.974m	None	N/A

#### 3. E-ROSTERING SYSTEM USED

	SYSTEM USED e.g. Allocate, Realtime etc	CONTRACT EXPIRY DATE
DOCTORS	No system used for most medical staff, but staff time recorded on the Standard Time and Attendance System (SSTS) which is the NHS Scotland Time and Attendance System. Salaried and Sessional GPs utilise Rotamaster	N/A
NURSES & HCA'S	No system used to roster, but staff time recorded on the Standard Time and Attendance	N/A

	System (SSTS)	
AHP/HSS	No system used to roster, but staff time recorded on the Standard Time and Attendance System (SSTS)	N/A

#### 4. DIRECT ENGAGEMENT (DE) COMPANY USED

	COMPANY e.g Liaison, PWC, 247Time, +US/Brookson	CONTRACT EXPIRY DATE
DOCTORS	None	N/A
AHP/HSS	None	N/A

5. Is your Trust in special measure?

**Yes**

6. Is your Trust part of a Regional Bank? If so which one?

**No but we are in discussions with Health Boards in the NHS Scotland East Region (NHS Lothian and NHS Fife) to establish a regional Nursing & Midwifery Bank and regional Medical Locum Bank. We expect regional bank arrangements to be established by the end of the calendar year.**

7. What is the name and email address of your HRD?

**Human Resources  
NHS Borders Headquarters  
Borders General Hospital  
Melrose  
Roxburghshire TD6 9BS  
Email: [hr.workforce@borders.scot.nhs.uk](mailto:hr.workforce@borders.scot.nhs.uk)**

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **224-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.