

Freedom of Information request 281-19

Request

We would like to request a copy of any statistics or records you hold on assaults on your workforce that have occurred in the course of their employment in the 12 months from 31st May 2108 – 31st May 2019 (or the statistics that you hold which most closely correspond to this time period).

We would also like a breakdown of that information – specifically the nature of the assault and the category of worker (e.g. job title , area of work).

Response

NHS Borders has the facility within its adverse events reporting system to record on one report the number of times an event has happened over a 24 hour period. This is to facilitate low impact event reporting that happens on a frequent basis. The totals given do not include this frequency reporting as multiple categories of people affected are listed e.g. staff, patients, others. It is not possible to allocate frequency events to specific people categories therefore only base data is provided.

Acute Hospital (Borders General Hospital)	172
Learning Disability Service	1
Mental Health Units	162
Primary & Community Services	89
Support Services	56

Type of Event	
Alcohol related aggression and violence	1
Improper Behaviour (sexual)	13
Injured during restraint techniques	3
Physical aggression by other	6
Physical aggression by patient	450
Use of weapon	7

Category of Worker	
Dental Nurse	1
Doctor (unknown grade)	3
Domestic/Porter	5
Nurse/Midwife	416
Nursery Nurse	1
Other	1
Security Staff	10
Senior Charge Nurse/Charge Nurse	8
Staff Grade	1
Supervisor	1
Unqualified Nurse/Midwife	33

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **281-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.