

Freedom of Information request 288-19

Request

Please provide information on:

1. What the (a) longest and (b) average waiting time has been in each year since 2015 for all new outpatients for dental specialties?
2. What the (a) longest and (b) average waiting time has been in each year since 2015 for all inpatient or day case admissions for dental specialties?

Response

1. Please find below the longest and average waiting times for all new outpatients:

New Outpatients for Dental Specialties

	year	longest - days	average - days
Dentistry	2015	131	42.2
Dentistry	2016	163	40.6
Dentistry	2017	139	46.5
Dentistry	2018	151	45.5
Dentistry	2019*	261*	70.3*

New Outpatients for Oral Surgery

	year	longest - days	average - days
Oral Surgery	2015	280	47.4
Oral Surgery	2016	259	82.3
Oral Surgery	2017	249	78.8
Oral Surgery	2018	295	106.6
Oral Surgery	2019*	288*	73.7*

* Jan-June

2. Please find below the longest and average waiting times for all inpatient or day case admissions:

New Inpatients for Dental Specialties

	year	longest - days	average - days
Dentistry	2015	122	40.6
Dentistry	2016	84	43.3
Dentistry	2017	174	46.8
Dentistry	2018	235	98.7
Dentistry	2019*	350*	135.5

New Inpatients for Oral Surgery

	year	longest - days	average - days
Oral Surgery	2015	134	68.8
Oral Surgery	2016	103	49.3
Oral Surgery	2017	161	60.4
Oral Surgery	2018	265	86.2
Oral Surgery	2019*	266*	87.9*

* Jan-June

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **288-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.