

## Freedom of Information request 294-19

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### Request

Please may I make the following freedom of information request.

1. How many inpatients developed food poisoning ( relating to E.coli, listeria, campylobacter, salmonella or other) during a stay at the hospitals in your trust between the end of May 2018 and the end of May 2019?
2. How many inpatients developed food poisoning ( relating to E. coli, listeria, campylobacter, salmonella or other) during a stay at the hospitals in your trust between the end of May 2013 and the end of May 2014?
3. Are meals prepared on site or off the premises by an outside provider?
4. How many complaints did you receive about hospital food between the end of May 2019 and the end of May 2018?
5. How many complaints did you receive about hospital food between the end of May 2013 and the end of May 2014?

### Response

1. No cases of E coli O157, Listeria, Campylobacter or Salmonella were detected developing in inpatients in NHS Borders hospitals in the time period 1 June 2018 to 31 May 2019. We are not aware of food poisoning cases related to other agents developing in this time period.
2. No cases of E coli O157, Listeria, Campylobacter or Salmonella were detected developing in inpatients in NHS Borders hospitals in the time period 1 June 2013 to 31 May 2014. We are not aware of food poisoning cases related to other agents developing in this time period.
3. Within NHS Borders all meals are prepared on site.
4. There was one complaint received about hospital food between the end of May 2019 and the end of May 2018.
5. There was one complaint received about hospital food between the end of May 2013 and the end of May 2014.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **294-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.