

## Freedom of Information request 302-19

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### Request

Under the Freedom of Information (Scotland) Act 2002 I would like to request:

1. Details of any meetings between the health board and the US firm Institute for Healthcare Improvement. Please include dates, locations and attendees.
2. Details of any contracts the health board has with the US firm Institute for Healthcare Improvement.

This should include the costs associated with the contracts - how much money the health board pays the firm for their services.

It should also include details of the contract - why the health board is working with the firm. For example, is this to supply any equipment, or draw up policies.

### Response

1. There is no information held or aware of any meetings with NHS Borders and the US firm Institute for Healthcare Improvement. Therefore under Section 17 of the FOI(S)A 2002 this data is not held.
2. NHS Borders do not hold a contract with the US firm Institute for Healthcare Improvement (IHI). Any contract for IHI would have been agreed with Scottish Government rather than with individual NHS Boards.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **302-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.